

## Outreach Services in Surrey

Name/Address/Contact	Descriptions
<p><b>Hyland House - Homeless Outreach Program</b></p> <p>Address: Not Available</p> <p>Phone: 604-765-6751 Fax: 604-599-5226</p>	<p>Provides outreach to people who are homeless, at risk of becoming homeless, or difficult to house. Services include assistance with immediate physical and safety needs such as food, clothing, and blankets; referrals to community services; crisis intervention; and advocacy support. Follow-up support is offered as required. Serves Surrey, Delta, and White Rock. Office hours are 9 am to 5 pm Monday to Friday. Funded by BC Housing.</p>
<p><b>Surrey Mobile Assault Response Team (SMART)</b></p> <p>Crisis Line (24-hour): 604-583-1295 Office: 604-589-1868 Fax: 604-589-2812</p>	<p>Provides outreach support to individuals who have connected with the SMART team because of a recent assault.</p> <p>Provides 24/7 crisis response for women and girls who have experienced a sexual assault or domestic violence to access emergency medical forensic care. Also serves men and transgender individuals. Services include hospital accompaniment across the Fraser Health region, police accompaniment where resources permit, and assistance to women and girls living in the Fraser Valley who may need transportation to access specialized sexual assault/forensic services</p>
<p><b>Care Bus</b></p> <p>Provided by: NightShift Street Ministries</p> <p>Phone:604-953-1114 Fax:604-953-1415 Service Website:<a href="http://www.nightshiftministries.org">http://www.nightshiftministries.org</a> Email:<a href="mailto:info@nightshiftministries.org">info@nightshiftministries.org</a></p>	<p>Mobile service offers free crisis counselling and basic nursing care services for street-involved people and those dealing with poverty and addiction issues. Bus is available from 7 pm to 8:30 pm on Tuesdays and Fridays. Call the office (from 9 am to 5 pm Monday to Friday) for location information.</p>
<p><b>Car 67 Mobile Service</b></p> <p>Provided by: Fraser Health</p> <p>Phone:604-599-0502 Service Website: <a href="http://www.fraserhealth.ca/Service-Directory/Services/mental-health-and-substance-use/car-67">http://www.fraserhealth.ca/Service-Directory/Services/mental-health-and-substance-use/car-67</a> Languages: Interpretation available</p>	<p>A mobile crisis response unit (composed of a police officer and a nurse) which responds to individuals who are experiencing a mental health crisis. Also provides assistance to RCMP officers dealing with situations involving domestic violence. A police officer must attend first before referring to Car 67. Utilized by health care professionals and police officers who refer to the team to provide crisis intervention, risk assessments, and referrals to mental health and/or victim services. Serves residents of Surrey and Semiahmoo. Service is provided in English; other languages may be available depending on staffing. Interpretation services are available for free. Partnership program between Fraser Health and Surrey RCMP. Hours</p>

	are 1 pm to 1 am, seven days a week.
<p><b>Astra Youth Addictions Outreach Counselling Program</b></p> <p>Provided by: Pacific Community Resources Society (PCRS)</p> <p>Address: Newton Youth Resource Centre 114-13479 76th Avenue Surrey, BC V3W 2W3</p> <p>Phone:604-317-8498 Fax:604-598-8443 Service Website:<a href="http://www.pcrs.ca/our-services/astra">http://www.pcrs.ca/our-services/astra</a> Email:<a href="mailto:raxsen@pcrs.ca">raxsen@pcrs.ca</a></p>	<p>Provides alcohol and drug intervention, treatment, referrals, and support for youth ages 13 to 24. Services include confidential one-to-one alcohol and drug counselling. The program has an outreach focus and meetings occur in the community. Program hours are 8:30 am to 4:30 pm on weekdays; appointments can be scheduled for after-hours. Referral accepted from self and other. Apply directly to the counsellor responsible for services in specific catchment areas; see website for details. Serves Chilliwack, Delta, Langley, Maple Ridge, Pitt Meadows, Surrey, and White Rock. Funded by Fraser Health.</p>
<p><b>Outreach Program</b></p> <p>Provided by: Lookout Housing and Health Society</p> <p>Address: 10667 135A Street Surrey, BC V3T 4E3</p> <p>Cell:604-790-0171 Email: <a href="mailto:surrey.outreach8@lookoutsociety.ca">surrey.outreach8@lookoutsociety.ca</a></p>	<p>Provides outreach services to homeless individuals with the aim of reducing the time they spend on the street. Aims to connect with individuals who are either undersupported or unaware of existing local support resources. Also canvasses the local community to educate business owners about the services that are available for homeless individuals they may come into contact with.</p>
<p><b>Family Support Outreach Services</b></p> <p>Provided by: Options Community Services</p> <p>Carole Wahl Building 9815 140th Street Surrey, BC V3T 4M4</p> <p>Phone: 604-584-5811 Fax: 604-584-7628 Service Website: <a href="http://www.options.bc.ca/families-children/family-support-outreach">http://www.options.bc.ca/families-children/family-support-outreach</a> Email: <a href="mailto:arjan.manhas@options.bc.ca">arjan.manhas@options.bc.ca</a></p>	<p>An in-home parenting outreach service for families with children up to age 13 that enhances existing family strengths through support and education. Outreach workers provide guidance to help parents improve parenting skills in developmental stages, setting limits, routines, building self-esteem, and understanding anger. Other areas of guidance include techniques for organizing, budgeting, meal planning, and nutrition. Referral and funding is through Ministry of Children and Family Development (MCFD).</p> <p>COVID19 Update (April 7, 2020): Effective March 18, office is closed for in-person services until further notice.</p>
<p><b>Domestic Violence Survivors Outreach Group</b></p> <p>Provided by: DIVERSEcity Community Resources Society (DCRS)</p> <p>Address: 13455 76 Avenue Surrey, BC V3W 2W3</p> <p>Phone: 604-547-1202 Fax:604-597-0488</p>	<p>Provides support to immigrant, Indigenous, and other women in transition houses and second-stage recovery houses in the Surrey area. Community-based psycho-educational support and referrals are provided to women who are experiencing barriers to accessing ancillary services external to their temporary housing. Barriers may include significant mental health issues, fear for safety, and mistrust of mainstream service providers. Funded by Ministry of Public Safety and Solicitor General (MPSSG) through Civil Forfeiture Grants.</p>

<p>Service Website:<a href="http://www.dcrs.ca/counselling">http://www.dcrs.ca/counselling</a>  Email: <a href="mailto:counsellingservices@dcrs.ca">counsellingservices@dcrs.ca</a></p>	
<p><b>Positive Health Outreach Program</b></p> <p>Provided by: Fraser Region Aboriginal Friendship Centre Association (FRAFCA)</p> <p>Address:  A101-10095 Whalley Boulevard  Surrey, BC V3T 4G1</p> <p>Phone:604-923-1166  Fax:604-595-1176  Service Website:<a href="http://www.frafca.org">http://www.frafca.org</a>  Email:<a href="mailto:rodney.olinek@fafca.org">rodney.olinek@fafca.org</a></p>	<p>Outreach workers meet with Aboriginal and non-Aboriginal community members living with HIV and/or Hep C. Provides culturally-sensitive services including counselling, support services, and referral to community resources. Also includes group facilitation, education, advocacy, and accompaniment services. A principles-driven program based on the cultural teachings of the medicine wheel; complements the medical model while recognizing the need for holistic support. Primarily serves the Fraser Health Region. Funded by Fraser Health.</p>
<p><b>Waaban Outreach Support to First Nations, Metis, and Inuit Women</b></p> <p>Provided by: Atira Women's Resource Society</p> <p>Address:  9145 King George Boulevard  Surrey, BC V3V 5W1</p> <p>Phone: 604-299-1733  Fax:604-688-1799  Service Website:  <a href="http://atira.bc.ca/what-we-do/housing/waaban-housing-for-first-nations-metis-and-inuit-women">http://atira.bc.ca/what-we-do/housing/waaban-housing-for-first-nations-metis-and-inuit-women</a>  Email: <a href="mailto:waabanoutreach@atira.bc.ca">waabanoutreach@atira.bc.ca</a></p>	<p>Provides outreach and support services to First Nations, Metis, and Inuit women and their children who have experienced violence. Offers support through home visits, crisis calls, accompaniment, and advocacy. Services include one-to-one needs-based support, information and referral, parenting support groups, life skills related programs, and traditional programs such as talking circles. All programs are free of charge. Serves women living in the Langley, Surrey, Delta, and White Rock areas. Staff are available 8:30 am to 5 pm every day.</p>
<p><b>Aboriginal Homeless Outreach/Homelessness Prevention Program</b></p> <p>Address:  A101-10095 Whalley Boulevard  Surrey, BC V3T 4G1</p> <p>Phone: 604-923-1166  Fax: 604-595-1176  Service Website: <a href="http://www.frafca.org">http://www.frafca.org</a>  Email: <a href="mailto:ahop1@fafca.org">ahop1@fafca.org</a></p> <p><b>Assertive Community Treatment (ACT) - Surrey, South Surrey and North Delta</b></p> <p>Provided by: Fraser Health</p> <p>Address:  203-7327 137th Street  Surrey, BC V3W 1A4</p>	<p>Provides outreach and support to individuals who are absolutely homelessness, and services to individuals and families at risk of homelessness. Services include accompaniment to appointments, assistance with immediate physical and safety needs, advocacy, and referrals to housing and community organizations. Serves Delta, Langley, Surrey, and White Rock. Office hours are 9 am to 4 pm Monday to Friday.</p> <p>Teams provide person-centered, recovery-oriented outreach mental health services for adults with serious and persistent mental illness. Clients may have difficulty managing daily living, be vulnerable and at risk of homelessness or exploitation, and have not connected with, or responded well to, traditional outpatient mental health care services. Services include assessment, treatment, rehabilitation, and support. Reaches individuals in a community setting, and work closely with individual and their family or other supports to create a plan to</p>

<p>Phone: 604-592-2700          Fax: 604-592-2701          Service Website:  <a href="http://www.fraserhealth.ca/Service-Directory/Service-At-Location/5/2/assertive">http://www.fraserhealth.ca/Service-Directory/Service-At-Location/5/2/assertive</a></p>	<p>improve quality of life and decrease time spent in hospital and with emergency services. Referral required from community- or hospital-based health care provider. Serves Surrey, South Surrey, and North Delta. Office hours are 8:30 am to 4:30 pm Monday to Friday.</p>
<p><b>Intercultural Family Intervention</b>          Provided by: Progressive Intercultural Community Services Society (PICS)          Address:          205-12725 80th Avenue          Surrey, BC V3W 3A6          Phone: 604-596-7722          Service Website:  <a href="http://pics.bc.ca/programs/youth/surrey-anti-gang-family-empowerment-safe-">http://pics.bc.ca/programs/youth/surrey-anti-gang-family-empowerment-safe-</a></p>	<p>Provides outreach to children, youth, and families, primarily those with immigrant/refugee backgrounds who live in Newton, who are at high risk for gang involvement. Offers home visits and connections outside of school/business hours for needs assessment and referrals to programs and services. Offered as part of the Surrey Anti-Gang Family Empowerment (SAFE) Program in partnership with the City of Surrey, RCMP, Surrey School District, and other agencies</p>
<p><b>Surrey Community Outreach Program for Employment (SCOPE)</b>          Provided by: Pacific Community Resources Society (PCRS)          Address:          10326 Whalley Boulevard          Surrey, BC V3T 4H4          Phone: 604-951-1300          Fax: 604-951-1776          Service Website:  <a href="http://www.pcrs.ca/our-services/surrey-community-outreach-program-scope">http://www.pcrs.ca/our-services/surrey-community-outreach-program-scope</a>          Email: <a href="mailto:scopereception@pcrs.ca">scopereception@pcrs.ca</a></p>	<p>Provides free one-on-one support and case management, community connection, and job search assistance to help participants age 16 and over obtain employment. Offers workshops on topics such as housing and shelter, health and self-care, effective communication, budgeting, job search techniques, and interview skills. Also offers phone and computer access. Referral accepted from self or other. Serves the Whalley and Fleetwood/Guildford areas of Surrey. Office hours are 8:30 am to 4:30 pm Monday to Friday; resource room hours are 8:30 am to 3 pm Monday to Friday.</p>
<p><b>Police Mental Health Outreach Team (PMHOT)</b> Provided by: RCMP – Surrey          Address:          10720 King George Boulevard          Surrey, BC V3T 2X3          Phone: City Centre/District 1 Office:          604-599-050</p>	<p>In partnership with Fraser Health and other local health and community agencies, Surrey RCMP and city bylaw officers address issues of crime, public safety concerns, and personal crisis. Aim is to provide a visible presence; build relationships with and provide support to individuals impacted by homelessness and mental health and/or substance abuse; protect property and local businesses; and provide emergency response to police mental health calls. Hours are 6 am to 12 midnight daily.</p>